

## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9-24-2021  
Event Name: Tier I NEPA  
Event Location: High School (Kent County)



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

Not Available  
Readily

Satisfied -

Economic Impact of Bridges would be  
nice

## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/24/19  
Event Name: BAY CROSSING STUDY  
Event Location: KENT COUNTY H.S.



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: KCHS Sept. 24, 2019  
Event Name: Bay Crossing Study  
Event Location: KCHS Kent Co, Md.



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)



1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

The bridge should not come to Kent Co. MD,!! Urban to rural bridge would be a disaster!

I was shocked that there was no speaker present? only a slide show?  
No person to answer questions! I hear < 1 opinion!  
I feel the the crossing should be on the lower shore closer to O.C. MD.

## Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: \_\_\_\_\_

Event Name: \_\_\_\_\_

Event Location: \_\_\_\_\_



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?



## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/24/2019

Event Name: \_\_\_\_\_

Event Location: Worton, Kent County  
MD



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



NA

4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



NA

5. How can MDOT communicate more effectively?

More frequently through ~~the~~ Local  
News, etc.

# Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/24/19  
Event Name: Bay Bridge Study  
Event Location: Worton, MD



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

Keep people informed through more frequent emails

## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9-24-19

Event Name: \_\_\_\_\_

Event Location: Rout Co. HS



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

English



## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9-24-19  
Event Name: Tier 1 Bay Crossing Study  
Event Location: Kent Co HS



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

Modal +  
operational alternatives

## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/24/19

Event Name: \_\_\_\_\_

Event Location: KENT Co. HS



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

Send a newsletter with all info - too much to take in from video & posters!

## Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/24  
Event Name: \_\_\_\_\_  
Event Location: KENT CO. HIGH SCHOOL



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?



# Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: SEP. 24, 2019  
Event Name: Bay Xing Study  
Event Location: Kent Co HS



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting Information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

Your communications have been very good. I am opposed to any crossing in Kent. I did not see any consideration for "lifestyle" - which is something that should be preserved. I believe it would be best to accomplish the goals @ the site of the existing crossing.

## Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/24  
Event Name: Bay Bridge Crossing  
Event Location: Kent County High



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

## Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/24/19  
Event Name: \_\_\_\_\_  
Event Location: KCHS



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?



# Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/24/19  
Event Name: Bay Crossing Study  
Event Location: West County



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

More TV Coverage

# Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/24/19  
Event Name: TIER 1 NEPA WORKSHOP  
Event Location: KENT C. HIGH



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

USE LESS "PLANNING/ENGINEERING" SPEAK

## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/24/19  
Event Name: Bay Crossing Study  
Event Location: Kent County



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

Television Coverage on the News Report



## Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: Sept 24

Event Name: \_\_\_\_\_

Event Location: Beard Co. Kings School



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

Use local newspapers to disseminate information

## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 8/24/19  
Event Name: BAY CROSSING STUDY TIER 1  
Event Location: KENT CO. HIGH SCHOOL  
KENT COUNTY



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)



1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



*No  
PRESENTED*

4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

## Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 09-24-2019  
Event Name: OPEN HOUSE BAY BRIDGE  
Event Location: KENT CNTY HIGH SCHOOL



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?



# Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9-24-19  
Event Name: \_\_\_\_\_  
Event Location: KCHS



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

Map should be on this card for those  
missing room #2

Thanks for meeting

## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/24/2014

Event Name: Bay Crossing

Event Location: WORTON/KENT CO  
High School



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/24/19

Event Name: Tier 2 - Kent County

Event Location: Kent County High School



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



NA

4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?



# Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: Sept 24, 2019  
Event Name: Bay Crossing  
Event Location: KCHS



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



~~#6 would ruin~~

2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

~~Info @ Bay County can~~

#6 would RUIN beautiful Kent County  
PLEASE DON'T BRING IT HERE!

## Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: Sept. 24, 2019  
Event Name: Crossing Study, Open House  
Event Location: WORTON High School



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

Through local newspapers,  
and ~~online~~ online.

## Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: SEPT 24 2019

Event Name: \_\_\_\_\_

Event Location: KENT COUNTY HS



For language translation

[www.mdot.maryland.gov/newMDOT/public\\_Meetings/MDOT\\_Customer\\_Feedback.html](http://www.mdot.maryland.gov/newMDOT/public_Meetings/MDOT_Customer_Feedback.html)

1. The information presented was easy to understand?

Good



Okay



Poor



2. The presentation was informative and useful?

Good



Okay



Poor



3. The presenters responded well to my questions?

Good



Okay



Poor



4. Meeting information was in the language I requested?

Good



Okay



Poor



5. How can MDOT communicate more effectively?



# Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9-24-19  
Event Name: Bridge  
Event Location: Kent Co. HS



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

Hold a real public meeting!

## Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 7/24/19  
Event Name: BAY BRIDGE STUDY  
Event Location: KENT H.S.



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

THE VIDEO WAS STARTED TOO  
EARLY - NO ONE KNEW WHAT WAS  
GOING ON OR WHERE TO GO

## Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9-24-19

Event Name: Tier 1 Kent County

Event Location: Kent County High School



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

n/a - Just a pre-recorded presentation



## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9-24-19  
Event Name: Bay Br. Jct  
Event Location: Kent Co I-5



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



No presenter

4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

The site needs to be located at the lower  
Shore from Calvert Co. to Dorchester. The relief  
of traffic from P.G.Co., DC & Va. closer for them

## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/28  
Event Name: Bay Bridge Study  
Event Location: KCHS



For language translation  
[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

USE LESS PAPER!

## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/24/19  
Event Name: K&T Co  
Event Location: \_\_\_\_\_



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)



1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/24  
Event Name: New Crossing Study  
Event Location: Kent County, MS.



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



N/A

4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

## Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/24/19

Event Name: \_\_\_\_\_

Event Location: KENT SCHOOL



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?



## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9-24-19  
Event Name: BAY CROSSING STUDY  
Event Location: KENT CTY H.Q.



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9-24-19  
Event Name: BAY CROSSING STUDY  
Event Location: KENT CTY H.S.



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



*Well, I was passed on to "the next guy" for my questions*

4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/24/2019  
Event Name: Bay Crossing Study  
Event Location: Kent County HS



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)



1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

# Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9.26-19  
Event Name: BA Case  
Event Location: CAUV



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

# Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/26/19  
Event Name: Bay Crossing  
Event Location: Calvert High



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

there was a ton of info + graphs. Most were "so what?"



## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/26/19  
Event Name: Bay Crossing Study  
Event Location: Chilvert High School



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

# Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 09/26/19  
Event Name: Bay Bridge Crossing Study  
Event Location: Calvert High School



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

## Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: Bay Crossing 9/26/19

Event Name: ↓

Event Location: Calvert HS, Prince Frederick



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?



# Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/26/19

Event Name: Bay Crossing

Event Location: Calvert High School



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

# Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: \_\_\_\_\_

Event Name: \_\_\_\_\_

Event Location: \_\_\_\_\_



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

PROVIDE THE FIRMS INVOLVED IN THE STUDY

## Maryland Department of Transportation (MDOT) Customer Feedback

MDOT is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 26 SEPT 2019  
Event Name: Bay Crossing  
Event Location: Calvert High School



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

**1. The information presented was easy to understand?**

Excellent



Good



Unsatisfactory



**2. The presentation was informative and useful?**

Excellent



Good



Unsatisfactory



**3. The presenters responded well to my questions?**

Excellent



Good



Unsatisfactory



**4. Meeting information was in the language I requested?**

Excellent



Good



Unsatisfactory



**5. How can MDOT communicate more effectively?**



# Maryland Department of Transportation (MDOT) Customer Feedback

**MDOT** is constantly working to improve performance. Your feedback will provide valuable insight for future advancements.

Please take a moment to fill out the back of this card or visit our website below. Thank you for helping MDOT stay on a path of constant improvement.

<https://www.surveymonkey.com/r/MDOTpublicEventsCY18>

Event Date: 9/26/19  
Event Name: Bay Crossing Study  
Event Location: Calvert H.S.



For language translation

[http://www.mdot.maryland.gov/newMDOT/Public\\_Meetings/TranslatedCustomerFeedbackForm.html#](http://www.mdot.maryland.gov/newMDOT/Public_Meetings/TranslatedCustomerFeedbackForm.html#)

1. The information presented was easy to understand?

Excellent



Good



Unsatisfactory



2. The presentation was informative and useful?

Excellent



Good



Unsatisfactory



3. The presenters responded well to my questions?

Excellent



Good



Unsatisfactory



4. Meeting information was in the language I requested?

Excellent



Good



Unsatisfactory



5. How can MDOT communicate more effectively?

*Very informative*